

Expert Profile: Sue Milton

Sue is an internationally respected specialist in banking and financial services ICT, IT and cyber security with over 30 years' experience in developed and emerging markets. Her seminal work on the formation project of the UK Cyber Security Council which launched in April 2021 places her at the forefront of cyber security framework, policy and governance advisory.

She specialises in organisational excellence, adapting traditional business structures to accommodate today's interconnected world. The quality within the design and execution of the governance framework becomes the foundation for withstanding strategic, economic, political and functional shocks, enabling organisations improve operational effectiveness and strategic outcomes.

Sue's broader skills include Security & Privacy, Audit & Assurance, Board Effectiveness & Accountability, Operational Innovation, Resilience & Sustainability, Capacity Building, Ethics & Culture, Stakeholder Management, and Communication & Disclosures.

Her specialist areas of expertise are Technology Effectiveness, Fintech and Crypto Currency, IT Governance, Cyber Risk Management, IT & Operational Risk Management, Business Continuity & Crisis Management, Internal Auditing, Information Governance, and Institutional Capability.

Other assignments include working with SMEs on governance over social media, the London Financial Times to provide IT training to non-executive directors, and as a Senior Manager for Operational Strategy in CLS Bank and CLS Services (New York and London) achieving resilient 24X7 operations for critical, global foreign exchange settlement.

Sue strengthened regulatory IT and business governance while serving as an adviser on organisational and IT Governance in the Bank of England's Centre for Central Banking Studies for nearly 10 years.

Among her professional affiliations Sue is a Former President of ISACA London Chapter and now is one of ISACA's IT advocates (OneTech, SheTech), increasing the technical and business capability of IT professionals, The Worshipful Companies of International Bankers and of Management Consultants, a Member of ISACA and the Chartered Institute for IT and a Member of BCS, the Chartered Institute of IT.

Sue holds an Honours degree in Business and German from Birkbeck College, University of London, the Non-Executive Director Diploma from the Financial Times, and CGEIT, CISA and CSX Cyber Security Fundamentals from ISACA.

