POPULAR

ICT Risk (Information, Communications & Technology)

Location: UK, Europe & USA Central Time Zones
First Date: September 28-30, 2021

All Dates & Locations

September 28-30, 2021
(UK & Europe)

October 25-27 2021
(USA Central Time)

Venue Details

Experience the highly-interactive expert-led social learning through Virtual Classroom via Cisco WebEx from Risk Reward.

All our 2021 Virtual Classroom events feature shared (or discrete) live chat between delegates and the expert, participate in topical surveys, polling questions, group exercises and case studies for a tried -and- true engaging and gratifying learning experience.

> **"Overall, the class material was great and the materials taught were very timely in the current COVID-19 environment."**
> Senior Internal Auditor, USA Bank

Overview

Operational resilience seeks to ensure that firms will be able to provide critical services and functions during crisis. Whilst the pandemic of 2020 was one crisis, the next one could be completely different.

ICT risk has changed during this crisis and is a critical element of operational resilience. Firms need to implement systems and structures to enable them to understand the likely impact of an event on their ability to deliver services when an event occurs including the dependencies and interconnections which inhibit their implementation.

This course takes delegates systematically through each of the requirements to enable them to consider the actions that they need to take in practice.

Who should attend

This course is designed for operational resilience staff, operational risk managers and staff, operations teams, IT managers and staff, internal auditors as well as risk champions and executive managers.

Course Information

What Does It Cover?

ICT and its relationship to operational resilience and risk management, and internal audit, information and cybersecurity risks, guidelines and frameworks, BCP, payment systems, mapping interconnectivities & interdependencies, measuring, managing and planning ICT risk, preparing for future ICT risks.

Learning Objectives

Delegates will benefit from a thorough understanding of ICT risk management featuring

- The changes to risk in 2020-2021
- How the environment has changed and its impact
- Key elements of information security
- Critical services and functions
- The impact on business Continuity Planning
- The importance of controlling payment services

> **"The seminar would be useful and relevant to my colleagues' work at Risk reporting department too."**
> Risk manager, Commercial Bank, Greece

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Social Learning & Methods

Highly interactive expert-led intensive presentation, Q&A, group real-time in-depth case studies, regulation and discussion supported by key principles and theory. The virtual learning platform uses safe, industry preferred encrypted Cisco WebEx to optimize live face-to-face visual interaction, discrete chat, for polling and quizzes. (An invitation via email with access link is included for all participants.)

Agenda Highlights

Session 1: How the ICT landscape has changed since 2020

Session 2: Guidelines on ICT and Risk Management

Session 3: Information Security

Session 4: Information Security and ICT

Session 5: ICT Operations Management

Session 6: Business continuity planning and testing

Session 7: Payment Services

Session 8: Mapping interconnections and interdependencies

Session 9: Incident management

Session 10: Measuring ICT Risk

Session 11: The ICT plan and key actions

Session 12: The future of ICT risk

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Course Fee - Group Discounts available or bring this learning in-house for even greater value

Course Fee (per person):

GBP **£2,495** (+ UK VAT when applicable)

USD **$3,345**

Early Bird Discounts of 10% available by April 12, 2021

Choose date:

☐ **September 28-30, 2021**
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(USA Central Time)

Your learning experience includes:

- **Insightful & detail-rich course materials**
- **Up-to-the-minute Case Studies**
- **Directory of resources references**
- **Q&A Access to your Expert**

First Name	Last Name
Email	Job Title
Department	Company Name
Company Address	City
Postcode	Country
Telephone (Direct)	Telephone (Main)
Approving Manager	Training Manager

Group size is limited to optimise your learning.
To reserve your virtual attendance please complete the form & email to: Training@riskrewardlimited.com

Please tick this box if you don't wish to subscribe to the Global Risk Update magazine. ☐

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